

THOMAS ATKINS

IT TECHNICIAN

CONTACT



832-610-4743



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Spring, TX 77389

SKILLS

- Network connectivity
- Troubleshooting hardware/software issues
- Windows 10/11
- PC assembly/setup
- Audio-Visual setup
- Strong communication skills
- Exceptional customer service
- Task prioritization

PROFESSIONAL SUMMARY

Resourceful and motivated team member with experience in fast-paced customer service environments. Proven ability to stay organized, communicate effectively, and deliver accurate, timely service. Brings strong multitasking and problem-solving skills with a positive attitude and commitment to teamwork.

EXPERIENCE

January 2018 - January 2020

Instructor

Tiger Rock Martial Arts, Houston, TX

- Taught classes to students ages 5-17, focusing on discipline, form, and fitness
- Coordinated tournaments and student evaluations
- Adapted lessons for varying skill levels and learning styles

March 2022 - February 2024

Server/Bartender

Anatolia Cafe and Hookah Lounge, Atlanta, GA

- Promoted to lead server; managed large sections and coordinated team workflows
- Maintained guest satisfaction during high-volume service and late-night shifts
- Selected for offsite catering based on performance and professionalism
- Trained new staff on POS, food handling, and customer interaction

January 2024 - Present

Crew Member

Chipotle Mexican Grill, Atlanta, GA

- Provided fast, accurate service in high-pressure environments
- Worked as part of a team to maintain food quality and safety standards
- Communicated clearly with team and customers to ensure satisfaction

January 2021 - January 2025

Uber Driver

Uber & Uber Eats, Houston, TX

- Maintained 4.98-star rating over 3+ years with over 500 rides completed
- Demonstrated time management, independent problem solving, and professionalism

- Adapted to customer needs while navigating busy schedules and environments

EDUCATION

May 2021

High School Diploma

Klein Oak High School

CERTIFICATIONS

- Ableton Live Certificate, Berklee Online, 08/01/24
- Extron AV Associate Certification, 04/01/25
- CompTIA A+, In Progress, Studying 220-1201 & 220-1202

REFERENCES

Tony Gash

Former Manager Of Anatolia Café

678-492-1611

TonyGash@gmail.com

Emir Gungoren

Owner Of Anatolia Café

678-462-9366

EGungoren1@gmail.com

Bryce Bicknell

Owner Of Tiger Rock Creekside

832-434-6688

Bryce_@trmawoodlands.com

PROJECTS
